446 Rising Sun Ave Philadelphia PA 19140 www.pojaautoparts.com

Main Office: 267-546-9610 Fax: 267-546-9602 Front Counter: 267-546-9609

KIEX

- **AAD** Advantech Ignition Parts
- ACI Window Regulator, Windows Motor, Washer Pumps
- **AIF Airtex Engine Management**
- AMS New Clutches, Flywheels, Lift Supports Master & Slave Cylinders
- ANC Anco Wiper Blades
- AUP Autolite Spark Plugs
- AUS Remanufactured Fuel Injectors
- ATP Trans, Cabin Filters, Balancer Cables,

Flywheels, Manifolds, Seals

- **BAN** Bando Serpentine & V Belts
- **BBB** Remanufactured Starters & Alternators
- **BBP** Better Brake Parts Brake Hardware Kits
- **BGF** Bendix Global Friction Pads & Shoes
- BRE Breeze Hose Clamps
- **BSH** Bosch Fuel Pumps, o2 Sensors, Spark Plugs, Wiper Blades
- **BXP** Bendix Premium Friction Pads & Shoes
- **CHA** Champion Spark Plugs
- CRI CRS Hub Bearings
- <u>CST</u> Thermostats & Caps
- **CTR** Carter Fuel Pumps
- CTT Conitech Timing Belts & Kits, Pentosin Fluids
- **DEA** Motor Mounts
- DFB Dash 4 Brakes & Shoes
- **EMI** Eastern Catalytic Converters
- **EWP** Eastern Water Pumps
- FCS Focus Complete Struts
- **FIA** Fiamm Horns
- FJC Air Conditioning Products
- **FST** Prestone Anti-Freeze
- **GDH** Goodyear Hydraulics





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- GDY Goodyear Hose, Belts, Tensioners
- **GPD** Global Climate Control Parts GOODSYEAR
- **GRS** Grote Wiring Solutions
- ISB Interstate Batteries
- HAS Hastings Filters & Casite Filters
- **KYB** Struts, Shocks & Strut Mounts
- OMK Omega Power Steering Hoses
- **ONX** Onix Fuel Pumps
- PH1 Philips Lighting
- **PMB Powermaster Batteries**
- **PSG** Pro Stat Gloves
- PTC Cabin, Air, Gas, Trans Filters & PCV Valves
- PTX Permatex
- PUJ Moog/Precision U-Joints
- **PWI Prestolite Wires**
- QRC P.S. Pumps
- QXL Reman Axles, Rack & Pinions, Gear Boxes
- **RAY** Raybestos Friction Brakes, Shoes, Calipers, **Rotors, Hydraulics, Hub Assemblies**
- **RAYS** Raybestos Chassis
- **REC** Recochem Anti-Freeze
- **RPT Richporter** Distributors, Mass Air Flow Sensors, **Ignition Coils**
- SKF Bearings & Seals
- SUR SUR&R Brake Line & Fittings
- **TRK** Tork Shop Towels
- VIG Victor Reinz Gaskets
- VPA Vista Pro Heater Cores
- WNH Surtrack Axles
- WTR Winter items (Salt & Calcium)
- WPI Walker Oxygen Sensors & Mass Air Flow Sensors
- WCO Wexco/Autotex Wiper Blades
- XCP MAS Industries Chassis







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UPDATE 2014

POJA has been very busy these last 6 years since we opened the warehouse. There has been continued consolidation in the industry both nationally and locally in retail and wholesale, thus making our competitors bigger, but not necessarily better. The options for the independent jobber continue to dwindle. In most regions, jobbers are now forced to support a direct or indirect competitor. Several members have successfully sold their business as they retired, some decided to close. For those that sold, they credit their membership in POJA for keeping them profitable and in business leading to an acceptable offer. The difference between selling and liquidating was well worth their investment in POJA!

POJA has grown to more than 20 employees and over 50 product lines with more coming. Incredibly, the warehouse has grown and operated with no bank debt. There are trained staff doing stock orders, returns, buying, stock adjustments, payables, delivery, pricing... all the typical functions a WD needs to do. The centralized call center was put in place with investments of technology and infrastructure. It has been operational since March 2009 handling the incoming calls for jobbers that are ready to centralize that part of their businesses as well as separate their retail counter service from their wholesale delivery business. Those that invested in the same phone system at their locations are able to have quick access to extensions at the warehouse for even quicker responses to questions, as well as between member locations for counter professionals and dispatchers dealing with inter store transfers.

The centralized office was also experimented with and was shown to be an effective way to reduce the dependency on a single bookkeeper at the jobber store. Efficiencies were gained, expenses shared, and buying power was increased. Best practices were shared and the best of those were adopted.

A first rate experienced buyer was hired to manage the warehouse inventory as well as manage some of the store inventories.

Advanced technology continued to be implemented in other aspects of warehouse and store operations. The phone system expense was shared with the call center. A wireless network was set up all across the warehouse for barcode pulling and order check in to make the processes more efficient and accurate. 30 security cameras were installed with DVRs hooked to the internet. Members can see their warehouse operations from their PC's and even their smart phones. Dispatchers can see when their drivers pull up, or if they are just standing at the pickup counter so they can keep them moving delivering parts even faster to their customers.

Epart was adopted so that members that are not on the shared computing system could see inventory at the warehouse and at other member's locations and could place orders from them electronically. Items bought from other members were either picked up directly at those stores or are shuttled back to the warehouse and back out to the ordering member location.

A secure member only website (intranet) was created to allow a place for members to retrieve price sheets and share monthly member promotions and other types of documents needed to run their businesses. Having a creative block for a promo? No problem, members can look through the files for ideas to use that other members ran programs successfully.

Our association with APA has continued to strengthen as our treasurer/CFO Ben Yelowitz from Crest Auto Stores was elected to the APA board and has served nearly 6 years on many committees including product and technology. He has served as their treasurer and currently holds the office of Vice President. He has traveled quite a bit networking with many of the members nationwide and has recently visited China on a 2 week tour of factories. President of POJA and owner of Morris Auto Parts Harris Steinberg serves on the APA isuccess committee that explores technology solutions for the members. Over the last several years APA has created a Data Warehouse and POJA has been a major contributor of data as well as given much input to the programming. This has given our buyer access to the movement of part numbers allowing him to put new numbers into our inventory a lot sooner preventing lost sales and creating positive impressions on our members and member customers by being able to quickly source items at the warehouse.

Several members have ventured into the online sales to both wholesale accounts, online retail business and ebay selling. Sharing their successes and failures and leveraging our collective buying power, our members have been able maximize profits, avoid pitfalls and flatten the learning curves of implementing and maintaining these customer service centers.

In addition to our monthly POJA member meetings, we instituted monthly warehouse management meetings where the key individuals in warehouse operations from inventory, IT, office, executive, purchasing, and returns meet to give updates on initiatives to smooth out rough spots, as well as discuss opportunities to improve and grow. Everyone has an action list and has to report back to the group every month so things get done quickly! Members are always welcome to attend to both observe as well as give direct input. Besides emailing members communications, a Notes in Totes flyer was created and distributed with stock orders to make sure pertinent information on warehouse news like new lines, promos, stock adjustments, new numbers and the like get to all staff members of all stores.

Over the past several years POJA has made some special buys in Freon, salt, antifreeze and other commodities where the pricing can only be truly competitive when buying in truck loads. Most of this was presold with some left at the warehouse to help fill in after the sale. With the volume of business that the POJA members generate, and the centralization of purchasing, the warehouse has been able to import some product categories and get container pricing allowing for pass through of additional profits to the members helping them to be profitable and competitive.

For the last 3 years a few customer accounts have been opened as the opportunities presented themselves, however POJA has not been actively seeking that business as there was much to accomplish before going out and prospecting. Pricing schedules and changeover programs and delivery logistics have all been reviewed and the rough edges smoothed where identified.

In early 2013 our warehouse turned 5 years old, our financials were rock solid and banks were eager to talk with us. Aggressive expansion plans were developed using bank financing while also leveraging our well established relationships with vendors. New lines and categories were identified and deals negotiated. A Business Development Manager position was established and aggressive interviewing took place into early 2014 when the best candidate was identified.

POJA looks ahead to continue to grow aggressively over the next two years in both its customer base and member base as the options for independent jobbers to remain independent dissolve. Being associated with POJA gives the ability for a jobber to buy from a vendor that first they don't compete with, second that is owned and managed both by key employees and by jobbers, third that understands and caters to the jobber's needs, and fourth the jobber customer/member actually has a real say and influence in all aspects of the operations of that vendor among many other benefits. The needs of the members and customers of POJA are not in direct conflict with POJA Warehouse's financial motivations as they are with other vendors that have policies, pricing, procedures and operating hours to maximize their profits. As a cooperative effort, together we can and do make it happen.

Harris Steinberg President Morris Auto Parts Inc. POJA Warehouse LP

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AIR CONDITIONING

FJC **Global Parts** Vista Pro(Heater Cores) DuPont R134a

> BELTS Goodyear Bando

AXLES

Quality (Rebuilt) Sur-Trak (New)

BATTERIES Powermaster

Interstate Nationwide

BEARINGS/SEALS

SKF ATP (Trans) ITM



BRAKES

Raybestos Pro Grade Raybestos Serv. Grade **Bendix Premium Bendix Global** Dash 4

BRAKE HARDWARE BBP

SUR&R

CALIPERS Raybestos

BRAKE HYDRAULICS

Raybestos AMS

CATALYTIC CONVERTER Eastern

CHASSIS/STEERING

Raybestos Pro Grade Raybestos Serv. Grade MAS/XCP (Professional Choice) Moog (U-Joints) PTC (U-Joints)

CLUTCHES/FLYWHEELS AMS



Pro Stat (Gloves) **DuPont Freon Prestone Anti-Freeze Recochem Anti-Freeze** Pentosin Rock Salt/Calcium **Breeze Clamps Tork Towels** Permatex

ELECTRICAL ACCESSO Grote

ENGINE MANGEMENT

Airtex Advantech Prestolite Wire **Rich Porter**

ENGINE PARTS ITM

FILTERS Hastings(Air, Oil, Gas, Trans, Cabin) Casite(Cabin, Air, Oil) ATP (Cabin, Trans) PTC (Air, Cabin, Trans, Fuel, PCV)

> **FUEL INJECTORS** AUS(Reman) AIRTEX





HORNS Fiamm

HUB BEARINGS

Raybestos

CRS

SKF

MANIFOLDS

ATP

*Dorman (D.S.)

MASS AIR FLOW

SENSORS

RICHPORTER

WALKER

MOTOR MOUNTS

DEA

OXYGEN SENSORS

Bosch

Walker

POWER STEERING

HOSES Goodyear

THERMOSTATS/CAPS CST

KYB

STARTER/ALTERNATORS

BBB INDUSTRIES

STRUTS/SHOCKS

FCS (Loaded)

TIMING BELTS/KITS GOODYEAR CONITECH

WATER PUMPS Eastern Industries *ASC (D.S.)



WINDOW **REGULATOR/MOTOR** ACI

*Dorman (D.S.)

WASHER PUMPS ACI

WIPER BLADES

Bosch Anco Wexco

Omega(Hose + Kits) **Quality Rebuilders** (P.S Pumps, Gear Boxes) **RACK & PINIONS**

Quality(Rebuilt)

ROTORS/DRUMS Raybestos

> **SPARK PLUGS** Autolite Champion Bosch





